

ANTHONY MORALES

resume@amora.dev | (909) 543-8387 | Bloomington, CA 92316 | www.linkedin.com/in/amora00/amora.dev

Technical Skills

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| <ul style="list-style-type: none">• Scripting<ul style="list-style-type: none">◦ PowerShell◦ Python• Intune• SCCM• Azure• Exchange Admin | <ul style="list-style-type: none">• JavaScript• React• Node.js• MongoDB• SQLite• MSSQL• Cosmos DB | <ul style="list-style-type: none">• CI/CD• Git / GitHub• Docker• AI Integrations• API Design |
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Professional Experience

System Administrator | First Washington Realty - Newport Beach, CA | 01/2025 - Current

- Built an internal Site Plans platform (Next.js/React, SQL Server, MSSQL, GSAP) with SharePoint integration, enabling interactive, exportable property maps all dynamic.
- Document Intelligence & OCR Pipeline: Built an automated pipeline using Azure Document Intelligence OCR & Python to process PDFs, extracting important appraisal information, and converting to structured Excel files.
- Researched and developed an internal chat bot using OpenWebUI and open-source LLMs along with Azure AI Foundry API LLMs (Open AI). Delivered a working proof of concept via Docker that was later adopted company-wide.
- Built a custom Windows 11 deployment process using SCCM and PowerShell-based task sequences.
- Rolled out the Local Administrator Password Solution (LAPS) with Azure AD backup and Intune deployment.
- Scripted and deployed Always On VPN (AOVPN) using custom PowerShell workflows due to platform constraints.
- Automation & Scripting: Application Packaging, Deployment Scripting, Task Sequences, License Provisioning.

IT Help Desk Technician | First Washington Realty - Costa Mesa | 12/2022 - 12/2024

- Delivered front-line support for hardware, software, and mobile device issues across a mid-sized enterprise environment (~200 Users).
- Engineered a comprehensive on boarding automation script using PowerShell, reducing provisioning time from 45–60 minutes to just 5 minutes. Script handled: Microsoft 365 license assignment, Group memberships (security, distribution, mail), Shared printer configuration, Comprehensive logging/error recovery.
- Fully implemented organization-wide MDM for iOS and Android devices, enabling secure mobile usage and enforcement of compliance policies.
- Managed full device life cycle: imaging, deployment, and retirement, while maintaining asset accuracy.
- Deployed software using SCCM and Intune, including MSI/EXE/script-based packages with detection logic.
- Monitored Microsoft Defender and Exchange quarantines for threat mitigation and email security actions.
- Authored technical SOPs and user-facing documentation to support scalable IT operations.

Education

California State University, San Bernardino | San Bernardino | 05/2023

Bachelor of Science: Information Systems & Technology (Cybersecurity Concentration)

Riverside City College | Riverside | 06/2021

Associate of Arts: Administration & Information Systems